

DEERFIELD EPISCOPAL RETIREMENT COMMUNITY:

Keeping Independence with TekTone's Tek-CARE®500

OVERVIEW

Location:

Asheville, NC

Size:

125 Acres

Residents:

630+

Community Type:

Continuing Care Retirement
Community (CCRC) / Life Plan

System:

Tek-CARE®500

Deerfield Episcopal Retirement Community is located in the beautiful Blue Ridge Mountains right outside of downtown Asheville, North Carolina. There are various restaurants and shops that are just mere minutes away from Deerfield's campus. Deerfield Episcopal Retirement Community was established in 1955 by the Rt. Rev. George Henry, Bishop of the Episcopal Diocese of Western North Carolina, on 30 acres of farmland.

RELATIONSHIP WITH TEKTONE

Since 2000, Deerfield Episcopal Retirement Community has had TekTone Nurse Call systems installed on their campus. The wired systems that Deerfield has installed include our NC110, NC200N, Tek-CARE300, Tek-CARE400P5 and Tek-CARE400P5+ systems. These systems serve the residents in the assisted living and skilled nursing areas of the community.

Deerfield wanted a system that would provide residents with the comfort of living independently while also giving their loved ones the reassurance of knowing help was only one button push away. This opportunity existed in their independent living apartments and cottages.

Being a continuing care retirement community (CRCC) / Life Plan Community, resident comfort is the number one priority. Ultimately Deerfield decided to go with TekTone because of the personal service and ability to have a TekTone Elite Partner (TEP) easily available to answer any questions they may have. The system chosen was the Tek-CARE®500.



THE SOLUTION

Deerfield Episcopal Retirement Community installed the Tek-CARE500 wireless system in 2015. The Tek-CARE500 is TekTone's first wireless system. This system features neck and wrist pendants, cross-campus coverage and a modern design. Using spread spectrum technology to ensure reliable call transmission, it gives residents independence and peace of mind.

Deerfield worked with a TekTone Elite Partner to build a system that would meet all their needs. A pull-cord station was installed in every independent living apartment and cottage bathroom along with each resident receiving a pendant that can be worn as a necklace, bracelet, or clipped to a belt.

Using the Tek-CARE500 wireless technology to their advantage, Deerfield has also placed emergency pull-cord stations throughout the Deerfield community as a whole. You will find these stations in hallways, dining rooms and even out on the croquet court. This ensures that wherever a resident may be, they will always have a way to receive help when they need it.

THE IMPACT

When it comes to who responds to the calls that are received from the wireless stations, that will be Security Supervisor, Eric Keyse or another member of the security team. The security team said that the Tek-CARE500 has greatly improved the response time to residents. Keyse states that "the average response time to a resident [once a pendant button is pushed or a call cord is pulled] is anywhere between six and eight minutes."

Residents of Deerfield say that the Tek-CARE500 makes them feel safe and secure in their daily life in the community. One resident said she always feels as though she is in good hands each day while wearing her pendant.

Pictured to the right is emergency pull-cord station that is located in a newly built Independent Living Cottage.



CONCLUSION

Overall, the Tek-CARE500 wireless system assisted in providing staff, residents and resident's loved ones with the confidence that the safety of residents always takes top priority.

Since Deerfield has had such a positive experience with TekTone's Nurse Call systems as a whole, Deerfield will be installing the Tek-CARE500, along with our other nurse call systems on the Tek-CARE platform, throughout the future expansion projects they have planned.

ABOUT TEKTONE

Founded in 1973, TekTone designs and manufactures nurse call, emergency call, wander management and alert integration systems for healthcare communities around the world. The Tek-CARE® platform provides solutions for every type of facility.

Tek-CARE500 is a UL®2560 Listed wireless nurse call system for use by assisted and independent living facilities. Tek-CARE500 provides senior living facilities with the most advanced security and safety available, giving residents the peace of mind and independence they deserve. Tek-CARE500 includes a complete selection of wireless call transmitters — including pendants, emergency switches, check-in switches, door and window monitors, and motion detectors (check-in only) — powered by batteries that last more than one year. Plus, all transmitters are supervised, so you always know your system is working.

The Tek-CARE Appliance Server with Tek-CARE500 software is the core of the system, keeping track of all transmitters and calls, and sending calls to staff via pagers, email, text messages, or our Tek-CARE Staff App for iPhone, iPad, iPod touch, and Apple TV*, or Android devices. The system also maintains resident information — including photos, medical information, and contact information for relatives and physicians. All information is clearly and logically displayed on the flat-panel monitor, and calls can be automatically transmitted via phone to a central monitoring facility.

For more information, please visit tektone.com.

“ I feel safer whenever I wear this pendant. I think it's very important to wear. It's wonderful.

- Deerfield Resident ”

