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Tek-CARE TV App

Installation and Operation Manual

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Table of Contents

Introduction and Licensing Information 5
Tek-CARE TV Software Setup 6
Downloading the Tek-CARE TV 7
Tek-CARE TV Setup 8

Tek-CARE TV Installation and Operation Manual

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TekTone Sound and Signal Mfg., Inc., 324 Industrial Park Road, Franklin, North Carolina 28734, USA

Introduction and Licensing Information

The Tek-CARE TV is a non-interactive App which displays nurse call alerts for staff to view in general areas within the facility. This App can be placed anywhere in a facility with network connectivity and can be downloaded from the App Store free of charge. The Tek-CARE TV requires a 4th Generation or newer Apple TV.

The Apple TV requires an NC475 Tek-CARE Appliance Server to be installed as part of the Tek-CARE system. Both the NC475 and the Apple TV running the Tek-CARE TV must be networked together on the same LAN.

The Tek-CARE TV can be zoned to display calls from desired zones to improve staff awareness and efficiency. In situations where the monitor is visible to facility visitors, resident information may be removed due to HIPPA compliance and patient privacy.

In order to enable the Apple TV functionality on the Tek-CARE system, contact TekTone Sales and purchase the LS622 software license. The LS622 license is available in packs of 1, 5, 10, 25, 100, and 200 seats. Up to 255 Tek-CARE TVs can be installed on a single system.

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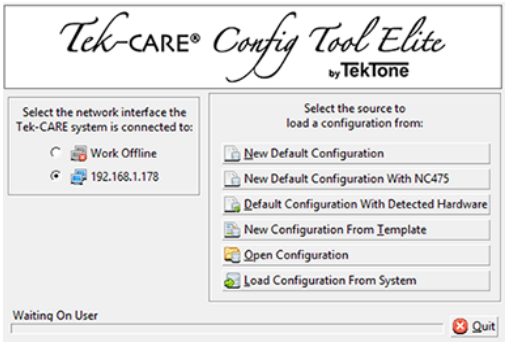
Tek-CARE TV Software Setup

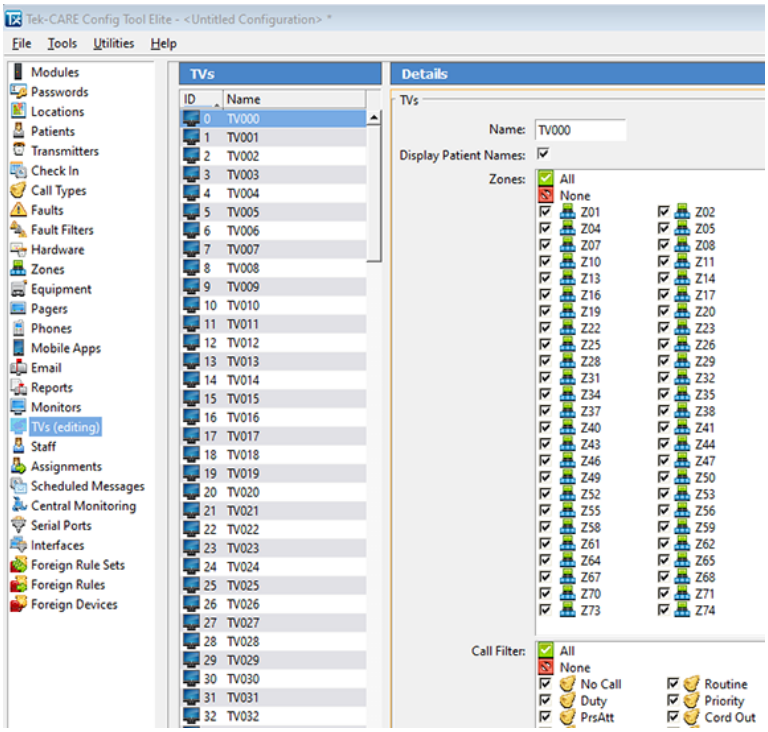


To set up the software for Tek-CARE TV, start the LS450 Config Tool software on the programming laptop. When the splash screen appears, select the appropriate options for your system, and choose **Load Configuration From System**, then choose **File>Save Configuration As** to save the configuration with a descriptive name.

Once the Config Tool has loaded, select **TVs** from the page selection list. The page that appears shows the ID (0-254) and default name (TV0-TV254) for each of the Apple TVs, as well as the annunciation setting for the selected TV. To edit attributes of a TV, select the TV you wish to edit, and click **Edit** ( ) in the **Details** pane.

TVs can be filtered by **Zone** and **Call Filter**. Select the zones and call types to be annunciated by the selected TV and click **Apply** ( ) to accept the changes. **Display Patient Names** can be disabled for privacy reasons.

Repeat this process for all TVs installed in the facility. Once all TVs have been added, choose **File>Save Configuration.** Tek-CARE TV setup is now complete. Choose **File>Commit Configuration To System** to send the saved configuration to the system.



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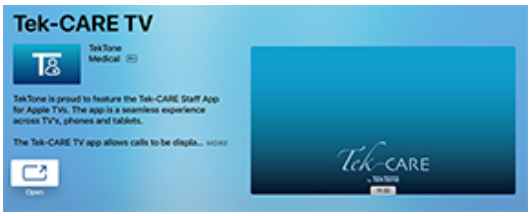
Downloading the Tek-CARE TV



To download the Tek-CARE TV:

1. Go to the App store.
2. Type **Tek-CARE TV** in the Search tool bar.
3. Click **Download**.
4. Click **Open**.
5. Once the app has been downloaded and installed, open the Tek-CARE TV app to begin. The icon that is displayed on the home screen of the Apple TV is shown to the right.

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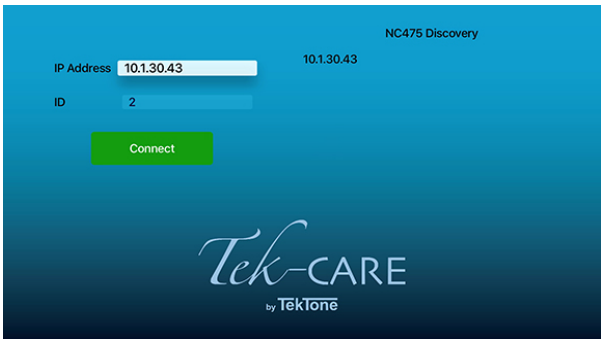
Tek-CARE TV Setup

The Tek-CARE TV can be configured to display calls from desired zones to improve staff awareness and efficiency.

Once the app has been downloaded and installed, open the app.

Click on the screen and it will bring you to a **Connections Screen**. Applicable IP addresses will be to the right. Using the Apple TV remote, swipe right to select the correct IP address. Swipe down to choose a **Device ID** between 0 and 254. Click **Done**. Click **Connect** once the IP address and ID have been selected.



The home screen will open once these fields are complete. Each Tek-CARE TV displays all calls and events in its assigned zones from all connected systems to notify staff of various events.

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